# Ethical Standards Commissioner

| Wellness Support Leaflet         |                                    |                                     |
|----------------------------------|------------------------------------|-------------------------------------|
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| General Mental health Support    | Domestic and Gender Based Violence | <u>Relationships</u>                |
| Addiction Support                | Eating Disorders                   | Financial Support and General       |
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| <u>Carers</u>                    | Disability & Long-Term Conditions  |                                     |

# **Employee Assistance Programme**

#### ESC Employee Assistance Programme - AXA Health

Confidential support and reliable information for ESC employees. Access the AXA Information pack <u>here</u> for all the programme details (internal link)

Call 0800 072 7072 (24 hours, 365 days)

Access online help when you need it through the BeSupported programme. All Login Information is detailed here (internal link)

# Ethical Standards Commissioner

| Theme                              | Helplines   | Useful Websites and Email   |
|------------------------------------|---|---|
|                                    | <ul> <li>NHS 24</li> <li>Urgent health advice out of hours (when your GP is closed)</li> <li>Call 111</li> </ul>  | <ul> <li><u>https://www.nhsinform.scot/illnesses-and-conditions/mental-health</u></li> </ul>  |
| Emergency Mental<br>Health Support | Samaritans<br>A safe place for people to talk<br>anytime, in their own way, about<br>what's getting to you<br>• Call <b>116 123</b>   | Samaritans <ul> <li>www.samaritans.org</li> <li>Email: jo@samaritans.org</li> </ul>   |
|                                    | <ul> <li>Edinburgh Crisis Centre</li> <li>Help if you are experiencing a mental health crisis and need to talk to someone</li> <li>Call 0808 801 0414</li> <li>Text 07974 429075</li> </ul> | Edinburgh Crisis Centre <ul> <li>Email: <a href="mailto:crisis@edinburghcrisiscentre.org.uk">crisis@edinburghcrisiscentre.org.uk</a></li> </ul>   |
|                                    | Mental Health Information Station<br>First stop for mental health<br>information and resources  | Mental Health Information Station           • <a href="https://services.nhslothian.scot/mentalhealthinformationstation/">https://services.nhslothian.scot/mentalhealthinformationstation/</a> |

| Theme            | Helplines   | Useful Websites and Email  |
|------------------|---|--|
|                  | • Call <b>0131 537 8688</b>   | Email: MentalHealthInformaton@nhslothian.scot.nhs.uk   |
| Emergency Mental | 10 mins walk from Thistle House   | A service of the serv |
| Health Support   | Breathing Space   | Breathing Space  |
|                  | <ul><li>Free, confidential service for anyone feeling low, anxious or depressed</li><li>Call 0800 838 587</li></ul>   | <u>www.breathingspace.scot</u>   |
|                  | Papyrus Hopeline UK   | Papyrus Hopeline UK  |
|                  | Free help for children and young<br>people under the age of 35 who are<br>experiencing thoughts of suicide and<br>for anyone concerned that a young<br>person could be thinking of suicide<br>• Call <b>0800 068 4141</b> | <ul> <li>www.papyrus-uk.org</li> <li>Email: pat@papyrus-uk.org</li> </ul>  |

| Theme                              | Helplines   | Useful Websites and Email  |
|------------------------------------|---|--|
|                                    | • Text 88247  |  |
|                                    | NHS Lothian Mental Health<br>Assessment Service               | NHS Lothian Mental Health Assessment Service   |
|                                    | • 0131 537 6000   | <ul> <li><u>https://www.edinburgh.gov.uk/get-care-support/contact-crisis/2</u></li> </ul>            |
|                                    | SHOUT   |  |
|                                    | Crisis Text Service   |  |
|                                    | • Text YM to <b>85258</b>                                     |  |
| Emergency Mental<br>Health Support | Glasgow Mental Health Services                                | Glasgow Mental Health Services   |
|                                    | Out of hours Community Psychiatric<br>Nurse service           | <ul> <li><u>https://www.nhsggc.scot/your-health/right-care-right-place/mental-health/</u></li> </ul> |
|                                    | • Call <b>0845 650 1730</b>                                   | Heads Up – Mental Health Support   |
|                                    |   | <ul> <li><u>https://www.nhsggc.scot/your-health/heads-up-mental-health-support/</u></li> </ul>       |
|                                    | NHS Lanarkshire – Urgent Help                                 | NHS Lanarkshire – Urgent Help  |
|                                    | NHS 24  | • <u>https://www.lanarkshiremindmatters.scot.nhs.uk/urgent-help/</u>                                 |
|                                    | Urgent health advice out of hours<br>(when your GP is closed) |  |

| Theme                              | Helplines   | Useful Websites and Email  |
|------------------------------------|---|--|
|                                    | Call 111  |  |
|                                    | NHS Fife – Mental Health<br>Emergency Services                | NHS Fife – Mental Health Emergency Services  |
| Emergency Mental<br>Health Support | NHS 24  | <ul> <li><u>https://www.nhsfife.org/services/all-services/mental-health-emergency-services/</u></li> </ul> |
|                                    | Urgent health advice out of hours<br>(when your GP is closed) |  |
|                                    | Call 111  |  |

| Theme                            | Helplines  | Useful Websites and Email                                  |
|----------------------------------|--|--|
|                                  | Anxiety UK   | Anxiety UK   |
|                                  | Offers a range of support for all anxiety conditions     | <ul> <li><u>https://www.anxietyuk.org.uk/</u></li> </ul>   |
| General Mental Health<br>Support | Bipolar Scotland   | Bipolar Scotland   |
|                                  | Open to those with bi-polar and their family and friends | <ul> <li><u>https://bipolarscotland.org.uk/</u></li> </ul> |
|                                  | • Call <b>0141 560 2050</b>                              | Email: info@bipolarscotland.org.uk                         |
|                                  |  |  |

| Theme                 | Helplines   | Useful Websites and Email  |
|-----------------------|---|--|
|                       | Life SIGNS  | Life SIGNS   |
|                       | Self-injury support   | <u>https://www.lifesigns.org.uk/</u>   |
|                       | Living Life to the Full   | Living Life to the Full  |
|                       | Free online courses covering low mood, stress and resilience                | • <u>https://llttf.com/</u>  |
|                       | Hearing Voices Network  | Hearing Voices Network   |
| General Mental Health | Access various group support<br>networks across Scotland                    | <ul> <li><u>https://www.hearing-voices.org/hearing-voices-groups/#content</u></li> </ul> |
| Support               | Mental Welfare Commission for Scotland                                      | Mental Welfare Commission for Scotland   |
|                       | Can advise on rights and good   | <ul> <li><u>https://www.mwcscot.org.uk/contact-us</u></li> </ul>                         |
|                       | practice for mental health and incapacity law, and care and treatment       | Email: <u>mwc.enquiries@nhs.scot</u>   |
|                       | • Call 0800 389 6809  |  |
|                       | Mind  | Mind   |
|                       | Information and support for those<br>living with a mental health problem or | Please search for "Mind UK" from your web browser  |
|                       | supporting someone who is (open<br>Mon – Fri 09:00 – 18:00)                 | Email: info@mind.org.uk  |

| Theme                            | Helplines   | Useful Websites and Email   |
|----------------------------------|---|---|
|                                  | • Call <b>0300 123 3393</b>   |   |
|                                  | NHS Living Life   | NHS Living Life   |
|                                  | Offers support to people in Scotland<br>through cognitive behavioural therapy<br>(open Mon – Fri 13:00 – 21:00)                       | <ul> <li><u>https://www.nhs24.scot/our-services/living-life/</u></li> </ul> |
|                                  | • Call 0800 328 9655  |   |
|                                  | No Panic  | No Panic  |
| General Mental Health<br>Support | Support for those with panic disorders<br>(open 10:00 – 22:00)  | <ul> <li><u>https://nopanic.org.uk/</u></li> </ul>                          |
|                                  | • Call <b>0300 772 9844</b>   |   |
|                                  | OCD Action  | OCD Action  |
|                                  | Support for those living with OCD or their family, carers and friends   | <ul> <li><u>https://ocdaction.org.uk/</u></li> </ul>                        |
|                                  | • Call <b>0300 636 5478</b>   | Email: <u>support@ocdaction.org.uk</u>                                      |
|                                  | OCD-UK  | OCD-UK  |
|                                  | Support, education and recovery for<br>those living with OCD or their family,<br>carers and friends (open Mon – Fri<br>09:00 – 12:00) | <ul> <li><u>https://www.ocduk.org/</u></li> </ul>                           |

| Theme                            | Helplines  | Useful Websites and Email  |
|----------------------------------|--|--|
|                                  | • Call <b>01332 588112</b>                       |  |
|                                  | Scottish Recovery Network                        | Scottish Recovery Network  |
| General Mental Health<br>Support | Mental Health Recovery network                   | <ul> <li><u>https://www.scottishrecovery.net/contact/</u></li> </ul> |
|                                  | • Call <b>0300 323 9956</b>                      |  |
|                                  | SAMH (Scottish Association for<br>Mental Health) | SAMH (Scottish Association for Mental Health)                        |
|                                  | Support for all Scotland's Mental<br>Health      | <ul> <li><u>https://www.samh.org.uk/</u></li> </ul>                  |

| Theme             | Helplines   | Useful Websites and Email   |
|-------------------|---|---|
|                   | NHS Drug Addiction Services   | NHS Drug Addiction Services   |
| Addiction Support | Online directory of over 200 agencies<br>in Scotland who can help with drug<br>treatment and care | <ul> <li><u>https://www.scottishdrugservices.com/</u></li> </ul>                        |
|                   | NHS Alcohol Support   | NHS Alcohol Support   |
|                   | Support services for those impacted by alcohol addiction  | <ul> <li><u>https://www.nhs.uk/live-well/alcohol-advice/alcohol-support/</u></li> </ul> |

| Theme             | Helplines   | Useful Websites and Email  |
|-------------------|---|--|
|                   | Alcoholics Anonymous  | Alcoholics Anonymous   |
|                   | Personal recovery fellowship for those with alcohol addiction                                   | Search for "Alcoholics Anonymous" in your web browser                                    |
|                   | • Call 0800 9177 650  | Email: <u>help@aamail.org</u>  |
|                   | Gamblers Anonymous Scotland   | Gamblers Anonymous Scotland  |
|                   | Personal recovery fellowship for those with gambling addiction                                  | <ul> <li><u>https://ga-scotland.org/</u></li> </ul>                                      |
|                   | • Call 0370 050 881   |  |
|                   | Narcotics Anonymous Scotland  | Narcotics Anonymous UK   |
| Addiction Support | Support for those in recovery or who<br>have on-going drug addiction (open<br>10:00 – midnight) | <ul> <li>Search for "Narcotics Anonymous" in your web browser</li> </ul>                 |
|                   | • Call 0300 999 1212  |  |
|                   | Scottish Families Affected by<br>Drugs and Alcohol  | Scottish Families Affected by Drugs and Alcohol  |
|                   | Support for anyone impacted by someone else's alcohol or drug use                               | <ul> <li><u>https://www.sfad.org.uk/</u></li> <li>Email: helpline@sfad.org.uk</li> </ul> |
|                   | • Call 08080 10 10 11   |  |

| Theme       | Helplines  | Useful Websites and Email  |
|-------------|--|--|
|             | Beautiful inside and out   | Beautiful inside and out   |
|             | Hosts support information for the families of those affected by suicide <ul> <li>Call 07984328808</li> </ul> | <ul> <li><u>https://www.ataloss.org/faqs/beautiful-inside-and-out</u></li> <li>Email: <u>office@ataloss.org</u></li> </ul> |
|             | Cruse Scotland Bereavement   | Cruse Bereavement Support  |
|             | Support  | https://www.crusescotland.org.uk/  |
| Bereavement | Support for those who are grieving   | <ul> <li><u>Intips://www.crusescotiand.org.uk/</u></li> </ul>  |
|             | • Call 0808 802 6161   |  |
|             | NHS inform   | NHS inform   |
|             | Hosts resources for those impacted by death and bereavement  | <ul> <li><u>https://www.nhsinform.scot/care-support-and-rights/death-and-bereavement</u></li> </ul>                        |
|             | Marie Curie Scotland   | Marie Curie Scotland   |
|             | <ul><li>Helpline for anyone affected by the death of a loved one</li><li>Call 0800 090 2309</li></ul>        | <ul> <li><u>https://www.mariecurie.org.uk/who/what-we-do/marie-curie-scotland</u></li> </ul>                               |

| Theme  | Helplines   | Useful Websites and Email   |
|--|---|---|
|  | Amina Helpline<br>Support and signposting services for<br>Muslim women across Scotland<br>• Call 0808 801 0301  | Amina Helpline <ul> <li><u>https://mwrc.org.uk/helpline/</u></li> </ul> |
|  | Saheliya  | Saheliya  |
| Black, Asian and<br>Ethnic Minority<br>Focused Support | <ul> <li>Specialist mental health and well-<br/>being support for black, minority<br/>ethnic, asylum seeker, refugee and<br/>migrant women and girls (12+)</li> <li>Call Edinburgh: 0131 556 9302</li> <li>Call Glasgow: 0141 552 6540</li> </ul> | <ul> <li><u>https://www.saheliya.co.uk/</u></li> </ul>                  |
|  | Scottish Refugee Council  | Scottish Refugee Council  |
|  | Independent charity dedicated to supporting people in need of refugee protection  | <ul> <li><u>https://scottishrefugeecouncil.org.uk/</u></li> </ul>       |
|  | • Call 0808 196 7274  |   |

| Theme  | Helplines                  | Useful Websites and Email   |
|--------|----------------------------|---|
|        | Carers UK Helpline         | Carers UK Helpline  |
|        | Support for carers UK wide | <ul> <li><u>https://www.carersuk.org/help-and-advice/helpline-and-other-support/</u></li> </ul> |
|        | • Call 0808 808 7777       | • Email: advice@carersuk.org  |
|        |                            | Email: <u>advice@carersuk.org</u>   |
| Carers | Carers Trust               | Carers Trust  |
|        | Support for carers UK wide | <u>https://carers.org/help-and-info/introduction</u>  |
|        | Care Information Scotland  | Care Information Scotland   |
|        | Support for carers UK wide | <u>https://www.careinfoscotland.scot/topics/support-for-carers/</u>                             |
|        | • Call 0800 011 3200       |   |

| Theme            | Helplines                             | Useful Websites and Email   |
|------------------|---------------------------------------|---|
|                  | Criminal Justice Alliance             | Criminal Justice Alliance   |
| Criminal Justice |                                       |   |
|                  | Advocacy organisation providing links | <ul> <li>https://www.criminaljusticealliance.org/about-the-cja/where-to-</li> </ul> |
|                  | to support                            | find-help/  |

| Theme            | Helplines                                     | Useful Websites and Email  |
|------------------|---|--|
|                  | • Call <b>0208 064 2218</b>                   |  |
|                  | Victim Support Scotland                       | Victim Support Scotland  |
|                  | Empowering people affected by crime           | <ul> <li><u>https://victimsupport.scot/</u></li> </ul>           |
| Criminal Justice | • Call <b>0800160 1985</b>                    |  |
|                  |   |  |
|                  | Families Outside                              | Families Outside   |
|                  | Supports families affected by<br>imprisonment | <u>https://www.familiesoutside.org.uk/</u>                       |
|                  | • Call 0800 254 0088                          | <ul> <li>Email: <u>support@familiesoutside.org.uk</u></li> </ul> |
|                  | Text: FAMOUT to 60777                         |  |

| Theme   | Helplines   | Useful Websites and Email  |
|---|---|--|
|   | Scotland's Domestic Abuse &<br>Forced Marriage Helpline | Scotland's Domestic Abuse & Forced Marriage Helpline   |
| Domestic Violence<br>and Gender Based<br>Violence | Support and advice in multiple<br>language options      | <ul> <li><u>https://www.sdafmh.org.uk/en/</u></li> <li>Email: <u>helpline@sdafmh.org.uk</u></li> </ul> |
|   | • Call 0800 027 1234                                    |  |

| Theme   | Helplines   | Useful Websites and Email  |
|---|---|--|
| Domestic Violence                                 | GalopSupport for LGBT+ people who have<br>experienced abuse or violence• Call 0800 999 5428Respect Men's Advice HelplineThe helpline for male victims of<br>domestic abuse• Call 0808 8010 327  | Galop         • <a href="https://galop.org.uk/">https://galop.org.uk/</a> • Email: <a href="https://mensadviceline.org.uk/">https://mensadviceline.org.uk/</a> • Email: <a href="mailto:info@mensadviceline.org.uk/">info@mensadviceline.org.uk/</a> |
| Domestic Violence<br>and Gender Based<br>Violence | <ul> <li>Call 0808 8010 327</li> <li>The Rosey Project</li> <li>Sexual violence prevention and<br/>support service for young women and<br/>girls in the Glasgow and Clyde area</li> <li>Call 0808 800 0014</li> <li>Rape Crisis Scotland</li> </ul> | The Rosey Project         • <a href="https://www.roseyproject.co.uk/">https://www.roseyproject.co.uk/</a> Rape Crisis Scotland   |
|   | Support for people of all genders<br>living in Scotland aged 13+ who have<br>been affected by sexual violence<br>• Call 08088 010302<br>• Text: 07537 410 027   | <ul> <li><u>https://www.rapecrisisscotland.org.uk/help-helpline/</u></li> <li>Email: <u>support@rapecrisisscotland.org.uk</u></li> </ul>   |

| Theme                        | Helplines   | Useful Websites and Email   |
|------------------------------|---|---|
|                              | The National Stalking Helpline  | The National Stalking Helpline  |
|                              | Support and information for those affected by harassment and intimidation by the behaviour of | <ul> <li><u>https://www.suzylamplugh.org/pages/category/national-stalking-helpline</u></li> </ul> |
| Domestic Violence            | another person  | Email: advice@stalkinghelpline.org  |
| and Gender Based<br>Violence | • Call 0808 802 0300  |   |
|                              | Encompass Network   | Encompass Network   |
|                              | Scottish network of agencies for those involved in or at risk of                              | <u>https://www.encompassnetwork.info/who-we-are.html</u>  |
|                              | commercial sexual exploitation  | Email: info@womenssupportproject.org.uk   |

| Theme            | Helplines  | Useful Websites and Email   |
|------------------|--|---|
| Eating Disorders | Beat   | Beat  |
|                  | Support to end the pain and suffering caused by eating disorders | <ul> <li><u>https://www.beateatingdisorders.org.uk/get-information-and-support/get-help-for-myself/i-need-support-now/helplines/</u></li> </ul> |
|                  | • Call 0808 801 0432   | Email: <u>Scotlandhelp@beateatingdisorders.org.uk</u>   |
|                  |  |   |

|                  | Mind                            | Mind   |
|------------------|---------------------------------|--|
| Eating Disorders | Information and support service | <ul> <li>Search for "Mind UK" in your web browser and follow the link<br/>to Eating disorders</li> </ul> |

| Theme  | Helplines  | Useful Websites and Email  |
|--------|--|--|
| LGBTQ+ | LGBT+ Helpline Scotland<br>Emotional support and information to<br>the entire diversity of LGBT<br>community across Scotland<br>• Call 0800 464 7000 | <ul> <li>LGBT+ Helpline Scotland</li> <li><u>https://www.lgbthealth.org.uk/services-support/lgbt-helpline-scotland/</u></li> <li>Email: <u>helpline@lgbthealth.org.uk</u></li> </ul> |
|        | Stonewall Scotland   | Stonewall Scotland   |
|        | LGBTQ+ support and community   | <ul> <li><u>https://www.stonewallscotland.org.uk/</u></li> </ul>   |

| Theme                       | Helplines                  | Useful Websites and Email  |
|-----------------------------|----------------------------|----------------------------|
| Loneliness and<br>Isolation | Campaign to End Loneliness | Campaign to End Loneliness |

| Theme                       | Helplines   | Useful Websites and Email  |
|-----------------------------|---|--|
|                             | Hosts support links and advice for those impacted by loneliness   | <ul> <li>Search for "Campaign to End Loneliness" in your web browser</li> </ul>  |
|                             | SupportLine   | SupportLine  |
|                             | Support for those suffering isolation or loneliness and have experienced abuse  | <ul> <li><u>https://www.supportline.org.uk/</u></li> <li>Email: <u>info@supportline.org.uk</u></li> </ul>                      |
|                             | • Call 01708 765200   |  |
|                             | British Red Cross   | British Red Cross  |
| Loneliness and<br>Isolation | <ul> <li>Provide local support services,<br/>workshops and resources to help you<br/>deal with and overcome loneliness</li> <li>Call 0808 196 3651</li> </ul> | <u>https://www.redcross.org.uk/get-help/get-help-with-loneliness</u>   |
|                             | The Silver Line   | The Silver Line  |
|                             | Helpline for older people ran by Age<br>UK  | <ul> <li><u>https://www.thesilverline.org.uk/</u></li> </ul>   |
|                             | • Call 0800 470 8090  |  |
|                             | Age Scotland  | Age Scotland   |
|                             | The national charity for those over 50 living in Scotland   | <ul> <li><u>https://www.ageuk.org.uk/scotland/what-we-do/tackling-</u><br/><u>loneliness/age-scotland-helpline/</u></li> </ul> |

| Theme | Helplines                   | Useful Websites and Email          |
|-------|-----------------------------|------------------------------------|
|       | • Call <b>0800 1244 222</b> | Email: helpline@agescotland.org.uk |

| Theme                                 | Helplines   | Useful Websites and Email   |
|---------------------------------------|---|---|
|                                       | Asthma + Lung UK  | Asthma + Lung UK  |
|                                       | <ul><li>UK Lung Health Charity</li><li>Call 0300 222 5800</li></ul> | <ul> <li><u>https://www.asthmaandlung.org.uk/</u></li> <li>Email: bolpling@asthmaandlung.org.uk/</li> </ul> |
|                                       |   | Email: <u>helpline@asthmaandlung.org.uk</u>   |
|                                       | Arthritis Action  | Arthritis Action  |
| Disability & Long-<br>Term Conditions | Improving the quality of life of people affected by arthritis       | <ul> <li><u>https://www.arthritisaction.org.uk/</u></li> </ul>  |
|                                       | • Call 0203 781 7120  |   |
|                                       | Versus Arthritis  | Versus Arthritis  |
|                                       | Support and information for those affected by arthritis             | <ul> <li><u>https://www.versusarthritis.org/get-help/</u></li> </ul>  |
|                                       |   | Email: <u>Helpline@versusarthritis.org</u>  |
|                                       | Call 0800 5200 520 British Heart Foundation                         | British Heart Foundation  |
|                                       |   |   |
|                                       |   | <u>https://www.bhf.org.uk/</u>  |

| Theme                                 | Helplines   | Useful Websites and Email                                    |
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|                                       | <ul><li>Information and support for those with symptoms of heart disease</li><li>Call 0300 330 3322</li></ul> |  |
|                                       | Kidney Care UK  | Kidney Care UK   |
|                                       | Kidney patient support charity  | <ul> <li><u>https://www.kidneycareuk.org/</u></li> </ul>     |
|                                       | • Call 0808 801 0000  |  |
|                                       | National Kidney Federation  | National Kidney Federation                                   |
| Disability & Long-<br>Term Conditions | Kidney patient support charity  | <ul> <li><u>https://www.kidney.org.uk/</u></li> </ul>        |
|                                       | • Call 0800 169 0936  |  |
|                                       | Cancer Research UK  | Cancer Research UK   |
|                                       | Cancer research, information and support  | <ul> <li><u>https://www.cancerresearchuk.org/</u></li> </ul> |
|                                       | • Call 0808 800 4040  |  |
|                                       | Macmillan Cancer Support  | Macmillan Cancer Support                                     |
|                                       | Supporting people living with cancer and their loved ones   | <ul> <li><u>https://www.macmillan.org.uk/</u></li> </ul>     |
|                                       | • Call 0808 808 0000  |  |

| Theme                                 | Helplines   | Useful Websites and Email   |
|---------------------------------------|---|---|
|                                       | The ME AssociationSupport and information for thoseliving with ME/CFS, PVFS and LongCovid• Call 0344 576 5326 | The ME Association <ul> <li><u>https://meassociation.org.uk/</u></li> </ul>   |
|                                       | Action for ME   | Action for ME   |
|                                       | Information, support and advocacy services  | <ul> <li><u>https://www.actionforme.org.uk/</u></li> </ul>  |
| Disability & Long-<br>Term Conditions | • Call <b>0117 927 9551</b>   |   |
|                                       | Diabetes UK   | Diabetes UK   |
|                                       | Support and information for those affected by Diabetes  | <u>https://www.diabetes.org.uk/</u> <b>Emeil:</b> helpline@diabetee.org.uk/   |
|                                       | • Call <b>0345 123 2399</b>   | Email: <u>helpline@diabetes.org.uk</u>  |
|                                       | Epilepsy Scotland   | Epilepsy Scotland   |
|                                       | Support and advice for those living with epilepsy in Scotland <ul> <li>Call 0808 800 2200</li> </ul>          | <ul> <li><u>https://www.epilepsyscotland.org.uk/contact-us/</u></li> <li>Email: <u>contact@epilepsyscotland.org.uk</u></li> </ul> |
|                                       |   |   |

| Theme              | Helplines  | Useful Websites and Email   |
|--------------------|--|---|
|                    | Fibromyalgia Action UK                               | Fibromyalgia Action UK  |
|                    | U.K.'s National charity for<br>Fibromyalgia          | <ul> <li><u>https://www.fmauk.org/contactsmenu/helplines</u></li> </ul> |
|                    | • Call 0300 999 3333                                 |   |
|                    | GUT's UK   | GUT's UK  |
|                    | <i>Committed to fighting all digestive disorders</i> | <ul> <li><u>https://gutscharity.org.uk/contact-us/</u></li> </ul>       |
| Disability & Long- | • Call <b>0207 486 0341</b>                          |   |
| Term Conditions    | Crohn's and Colitis UK                               | Crohn's and Colitis UK  |
|                    | Information, support and advocacy services           | <ul> <li><u>https://crohnsandcolitis.org.uk/</u></li> </ul>             |
|                    | • Call <b>0300 222 5700</b>                          |   |
|                    | Royal Osteoporosis Society                           | Royal Osteoporosis Society  |
|                    | Information, support and advocacy services           | <ul> <li><u>https://theros.org.uk/</u></li> </ul>                       |
|                    | • Call 0808 800 0035                                 |   |
|                    | Pain Concern   | Pain Concern  |
|                    |  | <ul> <li><u>https://painconcern.org.uk/</u></li> </ul>                  |

| Theme              | Helplines  | Useful Websites and Email   |
|--------------------|--|---|
|                    | Improving the lives of people living<br>with pain and those who care for<br>them |   |
|                    | • Call 0300 123 0789   |   |
|                    | RNI:D  | RNI:D   |
|                    | Supporting people who are deaf, have hearing loss or tinnitus                    | <ul> <li><u>https://rnid.org.uk/about-us/contact-rnid/</u></li> </ul> |
|                    | • Call 0808 808 0123   | Email: <u>contact@rnid.org.uk</u>                                     |
| Disability & Long- | • Text 07360268988   |   |
| Term Conditions    | Deaf Action  | Deaf Action   |
|                    | Deaf-led charity that supports and celebrates deaf people                        | <ul> <li><u>https://deafaction.org/get-in-touch/</u></li> </ul>       |
|                    | • Call 0131 556 3128   | Email: admin@deafaction.org   |
|                    | RNIB   | RNIB  |
|                    | Committed to helping blind and partially sighted people                          | <ul> <li><u>https://www.rnib.org.uk/</u></li> </ul>                   |
|                    | • Call 0303 123 9999   | Email: <u>helpline@rnib.org.uk</u>                                    |
|                    | Sight Scotland   | Sight Scotland  |
|                    | • Call 0303 123 9999   |   |

| Theme                                 | Helplines  | Useful Websites and Email  |
|---------------------------------------|--|--|
|                                       | Supporting those with sight loss   | <u>https://sightscotland.org.uk/</u>   |
|                                       | • Call 0800 024 8973   | Email: <a href="mailto:supportline@sightscotland.org.uk">supportline@sightscotland.org.uk</a>            |
|                                       | Capability Scotland  | Capability Scotland  |
|                                       | Support to ensure equality for disabled people in Scotland   | <ul> <li><u>https://www.capability.scot/contact-us</u></li> </ul>  |
|                                       | • Call 0131 337 9876   |  |
|                                       | Lothian Centre for Inclusive Living  | Lothian Centre for Inclusive Living  |
| Disability & Long-<br>Term Conditions | Support for disabled and people and those living with long term conditions across Edinburgh and the Lothians | <ul> <li><u>https://www.lothiancil.org.uk/</u></li> <li>Email: <u>admin@lothiancil.org.uk</u></li> </ul> |
|                                       | • Call 0131 475 2350   |  |
|                                       | Disability Information Scotland  | Disability Information Scotland  |
|                                       | Reliable accurate and accessible information for people living with  | <ul> <li><u>https://www.disabilityscot.org.uk/</u></li> </ul>  |
|                                       | disability in Scotland   | Email: <u>info@disabilityscot.org.uk</u>   |
|                                       | • Call 0300 323 9961   | • Text: 07984 367599   |
|                                       | Glasgow Disability Alliance  | Glasgow Disability Alliance  |
|                                       |  | <ul> <li><u>https://gda.scot/what-we-do/</u></li> </ul>  |

| Theme                                 | Helplines   | Useful Websites and Email  |
|---------------------------------------|---|--|
| Disability & Long-<br>Term Conditions | <ul> <li>Strives to empower disabled people<br/>to become leaders in their own lives,<br/>communities and wider society</li> <li>Call 0141 556 7103</li> <li>Text: 07958 299 496</li> </ul> | Email: info@gdaonline.co.uk  |
|                                       | Mencap  | Mencap   |
|                                       | Advice and support for those with<br>learning disability and their families   | <ul> <li><u>https://www.mencap.org.uk/contact/contact_mencap_direct</u></li> </ul> |

| Theme                                       | Helplines   | Useful Websites and Email                                   |
|---|---|---|
|   | The Pandas Foundation   | The Pandas Foundation                                       |
| Maternal and Paternal<br>Support and Mental | For parents and their networks who<br>need support with perinatal mental<br>illness | <ul> <li><u>https://pandasfoundation.org.uk/</u></li> </ul> |
| Health Advice                               | Cry-sis   | Cry-sis   |
|   | Support for parents with crying and sleepless babies                                | <ul> <li><u>https://www.cry-sis.org.uk/</u></li> </ul>      |
|   | • Call 0800 448 0737  |   |

| Theme                                       | Helplines   | Useful Websites and Email  |
|---|---|--|
|   | Father's Network Scotland<br>Building a father-friendly world,<br>access the Dad's Directory which has<br>over 200 organisations and services<br>across Scotland who support dads | <ul> <li>Father's Network Scotland</li> <li>info@fathersnetworkscotland.org.uk</li> </ul>  |
|   | Maternal Mental Health Scotland   | Maternal Mental Health Scotland  |
| Maternal and Paternal<br>Support and Mental | Improving the provision of perinatal mental health services   | <u>https://maternalmentalhealthscotland.org.uk/</u>  |
| Health Advice                               | NHS Inform  | NHS Inform   |
|   | LGBT+ paths to parenthood and<br>information if you are having a baby   | <ul> <li><u>https://www.nhs.uk/pregnancy/having-a-baby-if-you-are-lgbt-plus/ways-to-become-a-parent-if-you-are-lgbt-plus/</u></li> </ul> |
|   | Rainbow Families  | Rainbow Families   |
|   | Events, information and support for LGBTQI families   | <ul> <li><u>https://www.lgbthealth.org.uk/services-support/rainbow-families/</u></li> </ul>  |
|   | • Call 0800 464 7000  |  |

| Theme         | Helplines                        | Useful Websites and Email        |
|---------------|----------------------------------|----------------------------------|
| Relationships | The Spark – Counselling Helpline | The Spark – Counselling Helpline |

| Relationships | Help and support for mental health,<br>your emotions and relationship<br>problems<br>• Call <b>0808 802 2088</b> | <ul> <li><u>https://www.thespark.org.uk/</u></li> </ul>        |
|---------------|--|--|
|               | Relationships Scotland<br>Counselling, mediation, and family<br>support across Scotland                          | <ul> <li>https://www.relationships-scotland.org.uk/</li> </ul> |
|               | • Call 0345 119 2020   |  |

| Theme                      | Helplines  | Useful Websites and Email  |
|----------------------------|--|--|
|                            | Advice Direct Scotland   | Advice Direct Scotland   |
|                            | Providing free and independent advice to the citizens of Scotland    | <ul> <li><u>https://advicedirect.scot/who-we-are/</u></li> </ul> |
| Financial Support and      | Citizens Advice Scotland   | Citizens Advice Scotland   |
| General Consumer<br>Advice | Draviding free and independent                                       |  |
| Advice                     | Providing free and independent<br>advice to the citizens of Scotland | <ul> <li><u>https://www.cas.org.uk/</u></li> </ul>               |
|                            | • Call <b>0800 028 1456</b>  |  |

|   | National Debt Line                     | National Debt Line  |
|---|--|---|
| Financial Support and<br>General Consumer | Advice and support about managing debt | <ul> <li><u>https://www.nationaldebtline.org/</u></li> </ul>  |
|   | • Call 0808 808 4000                   |   |
| Advice                                    | Money Advice Scotland                  | Money Advice Scotland   |
|   | Tools to help with debt                | <ul> <li><u>https://www.moneyadvicescotland.org.uk/resources-for-people-with-money-worries</u></li> </ul> |