

Last Review: 09/09/2024

Next Review: 31/08/2026

Wellness Support Leaflet

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**Emergency Mental Health Support Criminal Justice** 

General Mental health Support Domestic and Gender Based Violence

Addiction Support Eating Disorders

Bereavement LGBTQ+

Black, Asian and Ethnic Minority Loneliness and Isolation

Carers Disability & Long-Term Conditions

**Maternal and Paternal Mental Health** 

**Relationships** 

**Financial Support and General** 

**Consumer Advice** 

#### **Employee Assistance Programme**

**ESC Employee Assistance Programme - AXA Health** 

Confidential support and reliable information for ESC employees. Access the AXA Information pack <a href="here">here</a> for all the programme details (internal link)

Call 0800 072 7072 (24 hours, 365 days)

Access online help when you need it through the BeSupported programme. All Login Information is detailed here (internal link)

# Ethical Standards Commissioner

Theme	Helplines	Useful Websites and Email
	NHS 24	NHS Inform
	Urgent health advice out of hours (when your GP is closed)	https://www.nhsinform.scot/illnesses-and-conditions/mental- health
	• Call <b>111</b>	
	Samaritans	Samaritans
	A safe place for people to talk anytime, in their own way, about	<u>www.samaritans.org</u>
Emergency Mental	what's getting to you	Email: jo@samaritans.org
Health Support	• Call <b>116 123</b>	
	Edinburgh Crisis Centre	Edinburgh Crisis Centre
	Help if you are experiencing a mental health crisis and need to talk to someone	Email: crisis@edinburghcrisiscentre.org.uk
	<ul> <li>Call 0808 801 0414</li> <li>Text 07974 429075</li> </ul>	
	Mental Health Information Station	Mental Health Information Station
	First stop for mental health information and resources	https://services.nhslothian.scot/mentalhealthinformationstation/

Theme	Helplines	Useful Websites and Email
	• Call <b>0131 537 8688</b>	Email: MentalHealthInformaton@nhslothian.scot.nhs.uk    Directions for finding the   Mental Heath Information   Station at the Walpole Hall,   Palmerston Place.
Emergency Mental	10 mins walk from Thistle House	The Weighold had its for minute wells from the Weighold had its form made wells from the Weighold had its form minute wells. The Weighold had its form minute wells. The weighold had been seen to the Weighold had been
Health Support	Breathing Space	Breathing Space
	Free, confidential service for anyone feeling low, anxious or depressed  • Call <b>0800 838 587</b>	www.breathingspace.scot
	Panymus Hanslins HK	Demograph Line Like
	Papyrus Hopeline UK  Free help for children and young people under the age of 35 who are experiencing thoughts of suicide and for anyone concerned that a young person could be thinking of suicide  • Call 0800 068 4141	www.papyrus-uk.org     Email: pat@papyrus-uk.org

Theme	Helplines	Useful Websites and Email
	• Text 88247	
	NHS Lothian Mental Health Assessment Service	NHS Lothian Mental Health Assessment Service
	• 0131 537 6000	https://www.edinburgh.gov.uk/get-care-support/contact-crisis/2
	SHOUT	
	Crisis Text Service	
	<ul> <li>Text YM to 85258</li> </ul>	
Emergency Mental Health Support	Glasgow Mental Health Services	Glasgow Mental Health Services
	Out of hours Community Psychiatric Nurse service	<ul> <li>https://www.nhsggc.scot/your-health/right-care-right- place/mental-health/</li> </ul>
	• Call <b>0845 650 1730</b>	Heads Up – Mental Health Support
		https://www.nhsggc.scot/your-health/heads-up-mental-health- support/
	NHS Lanarkshire – Urgent Help	NHS Lanarkshire – Urgent Help
	NHS 24	https://www.lanarkshiremindmatters.scot.nhs.uk/urgent-help/
	Urgent health advice out of hours (when your GP is closed)	

Theme	Helplines	Useful Websites and Email
	Call <b>111</b>	
	NHS Fife – Mental Health	NHS Fife – Mental Health Emergency Services
Emergency Mental	Emergency Services	https://www.nhsfife.org/services/all-services/mental-
Health Support	NHS 24	health/mental-health-emergency-services/
	Urgent health advice out of hours (when your GP is closed)	
	Call <b>111</b>	

Theme	Helplines	Useful Websites and Email
	Anxiety UK  Offers a range of support for all	Anxiety UK  • https://www.anxietyuk.org.uk/
	anxiety conditions	Intips://www.anxietyuk.org.uk/
General Mental Health Support	Bipolar Scotland	Bipolar Scotland
	Open to those with bi-polar and their family and friends	https://bipolarscotland.org.uk/
	• Call <b>0141 560 2050</b>	Email: info@bipolarscotland.org.uk

Theme	Helplines	Useful Websites and Email
	Life SIGNS	Life SIGNS
	Self-injury support	https://www.lifesigns.org.uk/
	Living Life to the Full	Living Life to the Full
	Free online courses covering low mood, stress and resilience	https://llttf.com/
	Hearing Voices Network	Hearing Voices Network
General Mental Health	Access various group support networks across Scotland	https://www.hearing-voices.org/hearing-voices- groups/#content
Support	Mental Welfare Commission for Scotland	Mental Welfare Commission for Scotland
	Can advise on rights and good	https://www.mwcscot.org.uk/contact-us
	practice for mental health and incapacity law, and care and treatment	Email: mwc.enquiries@nhs.scot
	• Call <b>0800 389 6809</b>	
	Mind	Mind
	Information and support for those living with a mental health problem or	Please search for "Mind UK" from your web browser
	supporting someone who is (open Mon – Fri 09:00 – 18:00)	Email: info@mind.org.uk

Theme	Helplines	Useful Websites and Email
	• Call <b>0300 123 3393</b>	
	NHS Living Life	NHS Living Life
	Offers support to people in Scotland through cognitive behavioural therapy (open Mon – Fri 13:00 – 21:00)	https://www.nhs24.scot/our-services/living-life/
	• Call <b>0800 328 9655</b>	
	No Panic	No Panic
General Mental Health Support	Support for those with panic disorders (open 10:00 – 22:00)	https://nopanic.org.uk/
	• Call <b>0300 772 9844</b>	
	OCD Action	OCD Action
	Support for those living with OCD or their family, carers and friends	https://ocdaction.org.uk/
	• Call <b>0300 636 5478</b>	Email: support@ocdaction.org.uk
	OCD-UK	OCD-UK
	Support, education and recovery for those living with OCD or their family, carers and friends (open Mon – Fri 09:00 – 12:00)	https://www.ocduk.org/

Theme	Helplines	Useful Websites and Email
	• Call <b>01332 588112</b>	
	Scottish Recovery Network	Scottish Recovery Network
General Mental Health Support	Mental Health Recovery network	https://www.scottishrecovery.net/contact/
Сиррого	• Call <b>0300 323 9956</b>	
	SAMH (Scottish Association for Mental Health)	SAMH (Scottish Association for Mental Health)
	Support for all Scotland's Mental Health	• https://www.samh.org.uk/

Theme	Helplines	Useful Websites and Email
	NHS Drug Addiction Services	NHS Drug Addiction Services
Addiction Support	Online directory of over 200 agencies in Scotland who can help with drug treatment and care	https://www.scottishdrugservices.com/
	NHS Alcohol Support	NHS Alcohol Support
	Support services for those impacted by alcohol addiction	https://www.nhs.uk/live-well/alcohol-advice/alcohol-support/

Theme	Helplines	Useful Websites and Email
Addiction Support	Alcoholics Anonymous  Personal recovery fellowship for those with alcohol addiction  • Call 0800 9177 650  Gamblers Anonymous Scotland  Personal recovery fellowship for those with gambling addiction  • Call 0370 050 881  Narcotics Anonymous Scotland  Support for those in recovery or who have on-going drug addiction (open 10:00 – midnight)  • Call 0300 999 1212	Alcoholics Anonymous      Search for "Alcoholics Anonymous" in your web browser      Email: help@aamail.org  Gamblers Anonymous Scotland      https://ga-scotland.org/  Narcotics Anonymous UK      Search for "Narcotics Anonymous" in your web browser
	Scottish Families Affected by Drugs and Alcohol  Support for anyone impacted by someone else's alcohol or drug use  Call 08080 10 10 11	Scottish Families Affected by Drugs and Alcohol  • <a href="https://www.sfad.org.uk/">https://www.sfad.org.uk/</a> • <a href="mailto: helpline@sfad.org.uk">Email: helpline@sfad.org.uk</a>

Theme	Helplines	Useful Websites and Email
Bereavement	Beautiful inside and out  Hosts support information for the families of those affected by suicide  • Call 07984328808  Cruse Scotland Bereavement Support  Support for those who are grieving  • Call 0808 802 6161	https://www.ataloss.org/faqs/beautiful-inside-and-out     Email: office@ataloss.org  Cruse Bereavement Support     https://www.crusescotland.org.uk/
	NHS inform	NHS inform
	Hosts resources for those impacted by death and bereavement	https://www.nhsinform.scot/care-support-and-rights/death-and-bereavement
	Marie Curie Scotland	Marie Curie Scotland
	Helpline for anyone affected by the death of a loved one  • Call 0800 090 2309	https://www.mariecurie.org.uk/who/what-we-do/marie-curie- scotland
	- San 6666 666 2666	

Theme	Helplines	Useful Websites and Email
	Amina Helpline  Support and signposting services for Muslim women across Scotland  • Call 0808 801 0301	https://mwrc.org.uk/helpline/
	Saheliya	Saheliya
Black, Asian and Ethnic Minority Focused Support	Specialist mental health and wellbeing support for black, minority ethnic, asylum seeker, refugee and migrant women and girls (12+)  Call Edinburgh: 0131 556 9302 Call Glasgow: 0141 552 6540	https://www.saheliya.co.uk/
	Scottish Refugee Council	Scottish Refugee Council
	Independent charity dedicated to supporting people in need of refugee protection	https://scottishrefugeecouncil.org.uk/
	• Call <b>0808 196 7274</b>	

Theme	Helplines	Useful Websites and Email
	Carers UK Helpline	Carers UK Helpline
	Support for carers UK wide  • Call 0808 808 7777	<ul> <li>https://www.carersuk.org/help-and-advice/helpline-and-other-support/</li> <li>Email: advice@carersuk.org</li> </ul>
Carers	Carers Trust	Carers Trust
	Support for carers UK wide	https://carers.org/help-and-info/introduction
	Care Information Scotland	Care Information Scotland
	Support for carers UK wide  • Call 0800 011 3200	https://www.careinfoscotland.scot/topics/support-for-carers/

Theme	Helplines	Useful Websites and Email
	Criminal Justice Alliance	Criminal Justice Alliance
Criminal Justice		
	Advocacy organisation providing links	<ul> <li>https://www.criminaljusticealliance.org/about-the-cja/where-to-</li> </ul>
	to support	find-help/

Theme	Helplines	Useful Websites and Email
Criminal Justice	<ul> <li>Call 0208 064 2218</li> <li>Victim Support Scotland</li> <li>Empowering people affected by crime</li> <li>Call 0800160 1985</li> </ul>	Victim Support Scotland  • <a href="https://victimsupport.scot/">https://victimsupport.scot/</a>
	Families Outside	Families Outside
	Supports families affected by imprisonment	https://www.familiesoutside.org.uk/
	• Call 0800 254 0088	Email: support@familiesoutside.org.uk
	Text: FAMOUT to 60777	

Theme	Helplines	Useful Websites and Email
	Scotland's Domestic Abuse & Forced Marriage Helpline	Scotland's Domestic Abuse & Forced Marriage Helpline
Domestic Violence and Gender Based	Support and advice in multiple	https://www.sdafmh.org.uk/en/
Violence	language options	Email: helpline@sdafmh.org.uk
	• Call <b>0800 027 1234</b>	

Theme	Helplines	Useful Websites and Email
Domestic Violence and Gender Based Violence	Galop  Support for LGBT+ people who have experienced abuse or violence  • Call 0800 999 5428  Respect Men's Advice Helpline  The helpline for male victims of domestic abuse  • Call 0808 8010 327  The Rosey Project  Sexual violence prevention and support service for young women and girls in the Glasgow and Clyde area  • Call 0808 800 0014	Galop  • https://galop.org.uk/  • Email: help@galop.org.uk  Respect Men's Advice Helpline  • https://mensadviceline.org.uk/  • Email: info@mensadviceline.org.uk  The Rosey Project  • https://www.roseyproject.co.uk/
	Rape Crisis Scotland  Support for people of all genders living in Scotland aged 13+ who have been affected by sexual violence  Call 08088 010302 Text: 07537 410 027	https://www.rapecrisisscotland.org.uk/help-helpline/     Email: support@rapecrisisscotland.org.uk

Theme	Helplines	Useful Websites and Email
Domestic Violence and Gender Based	The National Stalking Helpline  Support and information for those affected by harassment and intimidation by the behaviour of another person  Call 0808 802 0300	https://www.suzylamplugh.org/pages/category/national-stalking-helpline      Email: advice@stalkinghelpline.org
Violence	Encompass Network	Encompass Network
	Scottish network of agencies for those involved in or at risk of commercial sexual exploitation	<ul> <li>https://www.encompassnetwork.info/who-we-are.html</li> <li>Email: info@womenssupportproject.org.uk</li> </ul>

Theme	Helplines	Useful Websites and Email
	Beat	Beat
Eating Disorders	Support to end the pain and suffering caused by eating disorders	<ul> <li>https://www.beateatingdisorders.org.uk/get-information-and- support/get-help-for-myself/i-need-support-now/helplines/</li> </ul>
Eating Disorders	• Call 0808 801 0432	Email: Scotlandhelp@beateatingdisorders.org.uk

	Mind	Mind
Eating Disorders	Information and support service	Search for "Mind UK" in your web browser and follow the link to Eating disorders

Theme	Helplines	Useful Websites and Email
	LGBT+ Helpline Scotland	LGBT+ Helpline Scotland
	Emotional support and information to the entire diversity of LGBT community across Scotland	https://www.lgbthealth.org.uk/services-support/lgbt-helpline- scotland/
LGBTQ+	• Call <b>0800 464 7000</b>	Email: helpline@lgbthealth.org.uk
	Stonewall Scotland	Stonewall Scotland
	LGBTQ+ support and community	https://www.stonewallscotland.org.uk/

Theme	Helplines	Useful Websites and Email
Loneliness and	Campaign to End Loneliness	Campaign to End Loneliness
Isolation		

Theme	Helplines	Useful Websites and Email
	Hosts support links and advice for those impacted by loneliness	Search for "Campaign to End Loneliness" in your web browser
	SupportLine	SupportLine
	Support for those suffering isolation or loneliness and have experienced abuse	<ul> <li>https://www.supportline.org.uk/</li> <li>Email: info@supportline.org.uk</li> </ul>
	• Call <b>01708 765200</b>	
	British Red Cross	British Red Cross
Loneliness and Isolation	Provide local support services, workshops and resources to help you deal with and overcome loneliness  • Call 0808 196 3651	https://www.redcross.org.uk/get-help/get-help-with-loneliness
	The Silver Line	The Silver Line
	Helpline for older people ran by Age UK	https://www.thesilverline.org.uk/
	• Call <b>0800 470 8090</b>	
	Age Scotland	Age Scotland
	The national charity for those over 50 living in Scotland	https://www.ageuk.org.uk/scotland/what-we-do/tackling- loneliness/age-scotland-helpline/

Theme	Helplines	Useful Websites and Email
	• Call <b>0800 1244 222</b>	Email: helpline@agescotland.org.uk

Theme	Helplines	Useful Websites and Email
	Asthma + Lung UK	Asthma + Lung UK
	UK Lung Health Charity	https://www.asthmaandlung.org.uk/
	• Call <b>0300 222 5800</b>	Email: helpline@asthmaandlung.org.uk
	Arthritis Action	Arthritis Action
Disability & Long- Term Conditions	Improving the quality of life of people affected by arthritis	https://www.arthritisaction.org.uk/
Term Conditions	• Call <b>0203 781 7120</b>	
	Versus Arthritis	Versus Arthritis
	Support and information for those affected by arthritis	https://www.versusarthritis.org/get-help/
	• Call <b>0800 5200 520</b>	Email: Helpline@versusarthritis.org
	British Heart Foundation	British Heart Foundation
		https://www.bhf.org.uk/

Theme	Helplines	Useful Websites and Email
	Information and support for those with symptoms of heart disease  • Call 0300 330 3322	
	Kidney Care UK	Kidney Care UK
	Kidney patient support charity	https://www.kidneycareuk.org/
	• Call <b>0808 801 0000</b>	
	National Kidney Federation	National Kidney Federation
Disability & Long- Term Conditions	Kidney patient support charity	https://www.kidney.org.uk/
	• Call <b>0800 169 0936</b>	
	Cancer Research UK	Cancer Research UK
	Cancer research, information and support	https://www.cancerresearchuk.org/
	• Call <b>0808 800 4040</b>	
	Macmillan Cancer Support	Macmillan Cancer Support
	Supporting people living with cancer and their loved ones	https://www.macmillan.org.uk/
	• Call <b>0808 808 0000</b>	

Theme	Helplines	Useful Websites and Email
	The ME Association  Support and information for those living with ME/CFS, PVFS and Long Covid  • Call 0344 576 5326	The ME Association  • https://meassociation.org.uk/
	Action for ME	Action for ME
	Information, support and advocacy services	https://www.actionforme.org.uk/
Disability & Long- Term Conditions	• Call <b>0117 927 9551</b>	
	Diabetes UK	Diabetes UK
	Support and information for those affected by Diabetes	<ul> <li>https://www.diabetes.org.uk/</li> <li>Email: helpline@diabetes.org.uk</li> </ul>
	• Call <b>0345 123 2399</b>	Email: helpinie(a/diabetes.org.dix
	Epilepsy Scotland	Epilepsy Scotland
	Support and advice for those living with epilepsy in Scotland  • Call 0808 800 2200	<ul> <li>https://www.epilepsyscotland.org.uk/contact-us/</li> <li>Email: contact@epilepsyscotland.org.uk</li> </ul>

Theme	Helplines	Useful Websites and Email
	Fibromyalgia Action UK	Fibromyalgia Action UK
	U.K.'s National charity for Fibromyalgia	https://www.fmauk.org/contactsmenu/helplines
	• Call <b>0300 999 3333</b>	
	GUT's UK	GUT's UK
	Committed to fighting all digestive disorders	https://gutscharity.org.uk/contact-us/
Disability & Long-	• Call <b>0207 486 0341</b>	
Term Conditions	Crohn's and Colitis UK	Crohn's and Colitis UK
	Information, support and advocacy services	https://crohnsandcolitis.org.uk/
	• Call <b>0300 222 5700</b>	
	Royal Osteoporosis Society	Royal Osteoporosis Society
	Information, support and advocacy services	• https://theros.org.uk/
	• Call <b>0808 800 0035</b>	
	Pain Concern	Pain Concern
		https://painconcern.org.uk/

Theme	Helplines	Useful Websites and Email
	Improving the lives of people living with pain and those who care for them	
	• Call <b>0300 123 0789</b>	
	RNI:D	RNI:D
	Supporting people who are deaf, have hearing loss or tinnitus	https://rnid.org.uk/about-us/contact-rnid/
	• Call <b>0808 808 0123</b>	Email: contact@rnid.org.uk
Disability & Long-	• Text 07360268988	
Term Conditions	Deaf Action	Deaf Action
	Deaf-led charity that supports and celebrates deaf people	https://deafaction.org/get-in-touch/
	• Call <b>0131 556 3128</b>	Email: admin@deafaction.org
	RNIB	RNIB
	Committed to helping blind and partially sighted people	https://www.rnib.org.uk/
	• Call <b>0303 123 9999</b>	Email: helpline@rnib.org.uk
	Sight Scotland	Sight Scotland

Theme	Helplines	Useful Websites and Email
	Supporting those with sight loss	https://sightscotland.org.uk/
	• Call 0800 024 8973	Email: supportline@sightscotland.org.uk
	Capability Scotland	Capability Scotland
	Support to ensure equality for disabled people in Scotland	https://www.capability.scot/contact-us
	• Call <b>0131 337 9876</b>	
	Lothian Centre for Inclusive Living	Lothian Centre for Inclusive Living
Disability & Long- Term Conditions	Support for disabled and people and those living with long term conditions	https://www.lothiancil.org.uk/
	across Edinburgh and the Lothians	Email: admin@lothiancil.org.uk
	• Call <b>0131 475 2350</b>	
	Disability Information Scotland	Disability Information Scotland
	Reliable accurate and accessible information for people living with	https://www.disabilityscot.org.uk/
	disability in Scotland	Email: info@disabilityscot.org.uk
	• Call <b>0300 323 9961</b>	• Text: <b>07984 367599</b>
	Glasgow Disability Alliance	Glasgow Disability Alliance
		https://gda.scot/what-we-do/

Theme	Helplines	Useful Websites and Email
Disability & Long- Term Conditions	Strives to empower disabled people to become leaders in their own lives, communities and wider society  • Call 0141 556 7103  • Text: 07958 299 496	Email: info@gdaonline.co.uk
	Mencap	Mencap
	Advice and support for those with learning disability and their families	https://www.mencap.org.uk/contact/contact_mencap_direct

Theme	Helplines	Useful Websites and Email
Maternal and Paternal Support and Mental	The Pandas Foundation  For parents and their networks who need support with perinatal mental illness	The Pandas Foundation  • <a href="https://pandasfoundation.org.uk/">https://pandasfoundation.org.uk/</a>
Health Advice	Cry-sis Support for parents with crying and sleepless babies	Cry-sis  • https://www.cry-sis.org.uk/
	• Call <b>0800 448 0737</b>	

Theme	Helplines	Useful Websites and Email
	Father's Network Scotland  Building a father-friendly world, access the Dad's Directory which has over 200 organisations and services across Scotland who support dads	info@fathersnetworkscotland.org.uk
	Maternal Mental Health Scotland	Maternal Mental Health Scotland
Maternal and Paternal Support and Mental	Improving the provision of perinatal mental health services	https://maternalmentalhealthscotland.org.uk/
Health Advice	NHS Inform	NHS Inform
	LGBT+ paths to parenthood and information if you are having a baby	https://www.nhs.uk/pregnancy/having-a-baby-if-you-are-lgbt-plus/ways-to-become-a-parent-if-you-are-lgbt-plus/
	Rainbow Families	Rainbow Families
	Events, information and support for LGBTQI families	https://www.lgbthealth.org.uk/services-support/rainbow-families/
	• Call <b>0800 464 7000</b>	

Theme	Helplines	Useful Websites and Email
Relationships	The Spark – Counselling Helpline	The Spark – Counselling Helpline

Relationships	Help and support for mental health, your emotions and relationship problems  • Call 0808 802 2088	https://www.thespark.org.uk/
	Relationships Scotland	Relationships Scotland
	Counselling, mediation, and family support across Scotland  • Call 0345 119 2020	https://www.relationships-scotland.org.uk/

Theme	Helplines	Useful Websites and Email
	Advice Direct Scotland	Advice Direct Scotland
	Providing free and independent advice to the citizens of Scotland	https://advicedirect.scot/who-we-are/
Financial Support and	Citizens Advice Scotland	Citizens Advice Scotland
General Consumer Advice	Providing free and independent	<ul><li>https://www.cas.org.uk/</li></ul>
Advice	advice to the citizens of Scotland	intps://www.cas.org.uk/
	• Call <b>0800 028 1456</b>	

	National Debt Line	National Debt Line
Financial Support and General Consumer	Advice and support about managing debt	https://www.nationaldebtline.org/
	• Call <b>0808 808 4000</b>	
Advice	Money Advice Scotland	Money Advice Scotland
	Tools to help with debt	https://www.moneyadvicescotland.org.uk/resources-for- people-with-money-worries